

PROFESSIONAL SUMMARY

Analytical and results-driven professional with a background in research, customer service, and production management. Possessing an applied mathematics degree and hands-on experience in computational biology within a forensic genetics lab, I bring a keen aptitude for analytical thinking. My expertise lies in delivering exceptional customer service, building robust client relationships, and optimizing production processes.

PROFESSIONAL EXPERIENCE

Arion Press & M&H Type

San Francisco, CA

Production Manager — Journeyman

July, 2013 - December, 2023

- Streamlined production processes and integrated digital interfaces to improve efficiency and reduce production time and costs.
- Managed departmental production of 30+ limited edition publications from concept through production.
- Developed curriculum for an apprenticeship program and managed new apprentices.

Type Foundry Apprenticeship

July, 2011 - July, 2013

- Trained in typography, typesetting, and composition through on-the-job training.

Rohlfs' Lab

San Francisco State University, Department of Biology

San Francisco, CA

Undergraduate Researcher

June, 2020 - June, 2022

- Conducted original research on genetic diversity and its impact on DNA mixture analysis for a future publication.
- Analyzed complex data sets using the R package *forensim* to create a likelihood ratio calculator for 270+ population groups.
- Created visualizations for large scale simulations using R packages *plotly* and *ggplot* for presentations and publications.

The North Face San Francisco Retail Store

San Francisco, CA

Assistant General Manager

October, 2010 - July 2011

- Managed day-to-day store operations, including sales, customer service, inventory management, and provided training and guidance to ensure excellent customer service.
- Collaborated with the General Manager to analyze sales data, identify trends, and optimize store performance.
- Resolved customer complaints and inquiries promptly and effectively, maintaining high levels of customer satisfaction.

VOLUNTEER EXPERIENCE

The Awesome Foundation - San Francisco Chapter

San Francisco, CA

Trustee

August, 2016 - Present

- Collaborate with fellow trustees to allocate grant funds, ensuring the support of projects aligned with the Awesome Foundation's goals.
- Engage in community outreach and networking to promote grant applications that speak to the Awesome Foundation's mission.

Bay Area Disc Association

Bay Area, CA

Board Member

October, 2023 - Present

- Spearhead fundraising initiatives to secure financial resources for community programs and events.
- Collaborate with fellow committee members to identify and evaluate potential funding sources for community programs and initiatives.

EDUCATION

Bachelor of Science in Applied Mathematics

San Francisco, CA

San Francisco State University

December 2021